

CONFLICT RESOLUTION, MINOR

The Conflict Resolution Minor prepares students for work which requires the skills of negotiation, mediation, and conflict management. The courses provides grounding in interpersonal communication and management skills, including rapport building, empathic listening, behavior modeling, reframing, and problem solving. The courses are appropriate for students with no formal training in managing conflict.

Code and Title	Hours
CSM 225 Confidence in Conflict	3
CSM 227 Pwr of Emotional Intelligence	3
CSM 428 Processes of Negotiation	3
CSM 430 Family & Consumer Law *	3
CSM 486 Principled Negotiation	3
*may also count towards CA Concentration	
Total Hours	15